

Order Information

valid from 1-APRIL-2017



How to place your order

@ order@hyglos.de

+49 8158 9060 210

+49 8158 9060 0

Hyglos GmbH - a bioMérieux company, Am Neuland 3, 82347 Bernried, Germany

You may use Hyglos' order form at www.hyglos.com. Using your own format, please, provide the following:

- invoice address and delivery address (if different from invoice address)
- ordered products: Item name, catalog number, quantity
- *European Union except Germany*: VAT identification number
- customer number (if available)
- purchase order number
- *shipment with customer account*: Account number (e.g. DHL, FedEx, GO etc.)
- *payment by credit card*: Card type (American Express, VISA, MasterCard), card number, card holder, expiry date, security code

Shipping

We ship worldwide with varying fees depending on delivery address, package weight and volume. Respective minimum fees are listed below. Packages are usually shipped with **UPS**.

Zone 1: ≥ 15 €

Austria, Belgium, Denmark, France, Germany, Luxembourg, the Netherlands

Zone 2: ≥ 40 €

Rest of Europe

Zone 3: ≥ 80 €

Worldwide

Within Zone 1, we deliver **free of charge** above a net order value of **1000 €**, within Zone 2 above **2000 €**.

In several countries, we cooperate with the distributors listed at www.hyglos.de.

Duty and taxes

For all deliveries, customs duties can be incurred, the extent of which is unknown to Hyglos. All customs duties (tariff and taxes) of the importing country have to be paid by the customer.

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Terms of payment

Preferred: Bank transfer or by credit card (American Express, VISA and MasterCard)

Payment conditions: 30 days without deduction

We do not accept payment on account. Accepted currencies are Euro or US-Dollar **at the current rate of exchange**. Please, pay attention to our applicable general terms & conditions at www.hyglos.com.

Please note: We request at least 50% payment in advance, if the order value exceeds EUR 5000.

Pricing

Please inquire for prices at order@hyglos.com or download our order form at www.hyglos.com.

Payment details

Bank:	Kreissparkasse Schongau
Bank address:	Münzstraße 36, 86952 Schongau, Germany
Bank code:	734 514 50
Account number:	360 626 02
S.W.I.F.T.:	BYLADEM 1 SOG
IBAN:	DE03 7345 1450 0036 0626 02
Account holder	Hyglos GmbH
Hyglos customs tariff code:	7306296
Hyglos VAT-ID no.:	DE264423029
Hyglos commercial register:	HRB 178396, Munich

For **product information** please contact Hyglos or visit www.hyglos.com

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